



**Real Ability**  
Specialised Employment Service



**Placing People**  
with a disability into the workforce

# ON-Q Human Resources

## Imagine this!

Save time and money by using ON-Q's hassle free recruitment and ongoing support.

Employ safe, reliable and productive staff.

Peace of mind knowing you're in good hands.

Make a contribution to your community.

Recognition as a good corporate citizen.

## All at no cost to you!

## Is this your business?

You are the experts in your business. We are the experts in ours.

We can help you find and keep great staff from a pool of real ability.

At ON-Q we pride ourselves on meeting your expectations; when you need us we're there, on cue.

Our employers prefer us because we provide the support that we promise and our support is ongoing.

*"My ON-Q staff are hard working and more importantly, they want to work hard. They are extremely focused in terms of work ethic."*

*Scott Campbell McDonalds*

## Getting down to business

Employers of all descriptions have discovered that the services offered by ON-Q are quite simply, good for business.

It is in our interest and yours that your new employee is successful.

## To select the right person for your business we can:

Visit you to gain a thorough understanding of your need.

Help you identify suitable positions.

Provide you with a workplace safety assessment.

Recommend and arrange modifications that may increase productivity.

Organise any Traineeships, Apprenticeships or incentives that may be available.

During the important settling in period our Consultants can work alongside your new employee to provide on-the-job training and support.

## A Few Facts

90% of people who have disability record productivity rates equal to or above those of other employees.

98% have a safety record recognised as above or superior.

86% have average or superior attendance records.

They stay longer – in one study, retention was 4.1 years against 3.2 years for other staff.



# Did You Know?

One in five Australians has some form of disability.

With ON-Q's support, these barriers do not prevent people from being productive employees.

In fact in many cases you will experience improved levels of customer service, strengthen workplace morale, team building and productivity.

Research predicts that there will be significant labour shortages in the next 5 years. Our local area is recognised as one with serious skill shortages.

There is a large untapped labour pool capable of filling this gap.

ON-Q Human Resources is one of Australia's most experienced specialised employment services for people who have a disability.

ON-Q's business-minded approach delivers results that consistently rank us amongst the nation's most successful.



## Southport

Level 2, Kaybank Plaza  
33 Scarborough Street Southport Qld 4215  
PO Box 3492  
Australia Fair Qld 4215  
P: 07 5531 3255  
F: 07 5531 2055  
southport@onqhr.com.au

## Nerang

Shop 21, Nerang Mall  
Cnr Gilston Road & New Street  
Nerang Qld 4211  
PO Box 971 Nerang Qld 4211  
P: 07 5527 2122  
F: 07 5527 2100  
nerang@onqhr.com.au

## Miami

1924 Gold Coast Highway  
Miami Qld 4220  
PO Box 21 Miami Qld 4220  
P: 07 5576 5655  
F: 07 5576 5600  
miami@onqhr.com.au

## Tweed Heads

Shop 1, 69 Wharf Street  
Tweed Heads NSW 2485  
PO Box 509  
Tweed Heads NSW 2485  
P: 07 5536 8869  
F: 07 5536 1890  
tweed@onqhr.com.au

## Tweed Heads South

4/6-8 Amber Drive  
Tweed Heads South NSW 2486  
PO Box 6410  
Tweed Heads South NSW 2486  
P: 07 5523 3211  
F: 07 5523 4188  
tweedsouth@onqhr.com.au

## Murwillumbah

Shop 2, 58 Wollumbin Street  
Murwillumbah NSW 2484  
PO Box 226  
Murwillumbah NSW 2484  
P: 02 6672 5200  
F: 02 6672 6580  
murwillumbah@onqhr.com.au

## Byron Bay

Shop 3, 130 Jonson Street  
Byron Bay NSW 2481  
PO Box 394  
Byron Bay NSW 2481  
P: 02 6685 5733  
F: 02 6685 8355  
byron@onqhr.com.au

## Ballina

Shop 2, 97 Tamar Street  
Ballina NSW 2478  
PO Box 1499  
Ballina NSW 2478  
P: 02 6686 9603  
F: 02 6686 9792  
ballina@onqhr.com.au

## Casino

Level 1, Richmond Arcade  
Chr Walker and Canterbury Streets  
Casino NSW 2470  
P: 02 6662 6555  
F: 02 6662 6544  
casino@onqhr.com.au

## Lismore

Suite 2, Level 1, 114 Keen Street  
Lismore NSW 2480  
PO Box 1040  
Lismore NSW 2480  
P: 02 6621 3111  
F: 02 6622 0212  
lismore@onqhr.com.au

[www.onqhr.com.au](http://www.onqhr.com.au)

