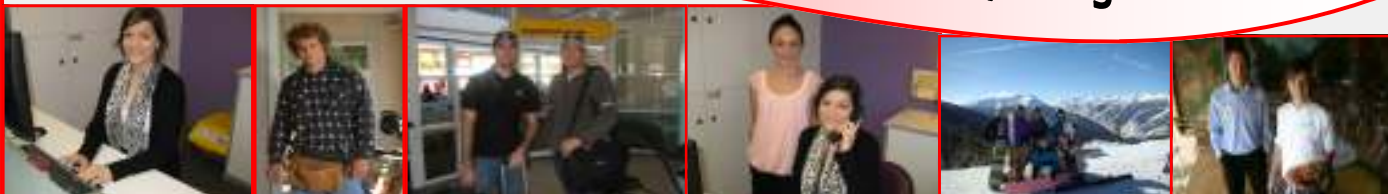




Smart Reading

Spring Edition

ON-Q's Apprenticeship & Traineeship Program



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ON-Q Trainee Competes in the Commonwealth Games

ON-Q Human Resources Heads to the Commonwealth GamesIn spirit to support their Trainee.

Cheryl Renagi, an ON-Q Trainee in NSW and budding world athlete is headed for the Commonwealth Games, in Delhi India in time for the opening ceremony on 3rd October, where she will proudly parade to the world her team and country. Cheryl is a keen netballer who began the sport at age 8yrs, and is currently completing a Business Administration Traineeship in the ON-Q Lismore office. Cheryl, now 20 yrs old travelled to Port Moresby in Papua

New Guinea last weekend to trial for the final selection for the Commonwealth games. Competing against the countries' best athletes, Cheryl was successful in gaining a place on the team, and will be playing for the PNG National netball team called the 'Pepes' which means 'Butterfly' in their national language.

Cheryl is a National of Papua New Guinea and arrived in Lismore 5yrs ago with her family, where her father won a scholarship to attend Southern Cross University. Cheryl has always dreamed of representing her country on a

international level since she was a small child. An opportunity was presented to her last year where she was invited to attend the world youth championship in the Cook Islands and played for the PNG under 21's Netball team. Cheryl's skills and talents did not go unnoticed, and her professional and sporting career has escalated since then. It appears that both international sporting authorities & ON-Q Human Resources have wanted to 'snap Cheryl up'.

Cheryl has a message for other young athletes in the Nth Rivers Region, and that is '*dream big dreams and make them a reality*'.



Cheryl Renagi
ON-Q Trainee

Apprentice Chef in Nestle National Cook-Off

One of ON-Q's Apprentice Chefs, Teri Jorgensen, who is undergoing an apprenticeship at Tweed Heads Bowls Club under ON-Q GT Varsity Office, has been selected to compete in the regional cook-off for the Nestlé's GOLDEN CHEF'S HAT AWARD.

Teri entered in an imaginative recipe, using at least 2 Nestlé Professional Products, accompanied by a

photo of the meal and a brief description on where she thinks her Chef's Apprenticeship may take her.

Along with a fellow young chef from her workplace, they battled against 7 other teams in a sudden death cook-off, where they had to use 4 Nestle Professional Products from a mystery box and produce an enticing menu for the judges. They

had one hour to prepare their tempting and creative menu, and present it to a panel of judges.

Although they were unsuccessful in advancing further to the national cook-off – it is a huge success & accomplishment for both budding young chefs. It is a proud moment for both Teri, Tweed Head Bowls Club & ON-Q. Well Done Teri!

Inside the Spring Issue!

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Sun & Snow Project Update



Dain Churchill & Nick Hunter, Employment Consultants (ECs) at Ballina Airport heading for the Snow Fields equipped with Snow Boards and Brochures.

The Sun & Snow project had its first winter this year in the snow fields of NSW. ON-Q sent 2nd-4th year Apprentice Chefs from the Nth Rivers Region, with the aim to provide them with continued employment, have them gain experience, and to help them to complete their trade.

Nick and Dain (NSW ECs), who are experts in

recruitment and placements in the hospitality industry, travelled to Jindabyne and Thredbo to match their chefs with local employers. The field trip was a great success resulting in forming on-going relations with businesses, and also in solving the traditional problem of the shortage of Apprentice Chefs in the Nth Rivers during summer. Not only will our ON-Q chefs return, the ECs marketed to other chefs working in the snow who are keen to spend summer working in our local cafes, hotels and restaurants. The cheffing crisis on the Nth coast could well be solved.

Being an EC for ON-Q is hard work, but Nick & Dain found time to ride their snow boards. They showed the locals that they are experts on the slopes as well as in recruitment.

'This program is jointly funded by the NSW and the Australian government, and administered by the NSW DEPT Of Education and Training'.

Did You Know?

- A woman will try on 22,000 clothing outfits in her life.
- On average, you speak almost 5,000 words a day of which 80% is self-talk (talking to yourself).
- Queen Elizabeth of Britain sent her first email in 1976.
- If you drive a car 80km/hr straight up into the sky, it will take 80mins to reach outer space.
- The human brain can take in, process and organise more information in one day than a computer could manage in 12mths.
- A flamingo can eat only when its head is upside down.
- Every 2000 face frowns creates 1 wrinkle.
- Armadillos can walk underwater.
- Emus cannot walk backwards.

Businesses Benefit from School-Based Program

- ✓ Opportunity to employ young people with flexible part-time arrangements
- ✓ Investment in the future of skilled staff for your business
- ✓ Effective alternative for recruitment of staff
- ✓ Support and employment experience from your ON-Q GT consultant
- ✓ Industry recognition—you will be the employer of choice for young people starting their career.

ON-Q Will Help You By...

- ✓ Monitoring all aspects of training, recruitment & payroll
- ✓ Mentoring & supporting your Apprentices or Trainee
- ✓ Providing you incentives to support your business.

Award Winning Crew Sails SS Minnow



The ON-Q Apprenticeship and Traineeship program 'GT Team' in NSW, has won several ON-Q Quality Awards during the winter.

These Awards were the creation, development and implementation of four awards in two months and included:

- ***Electronic system** for lodgment and receiving of job applications.
- *ON-Q **Sponsorship Kit** designed to be used by organisations seeking sponsorship by ON-Q.
- * The **Smart Reading**

seasonal newsletters.

* The **Sun & Snow** Innovative project.

These initiatives attracted prize money for the Ballina based Team, who decided to 'pool' the Awards and be spoilt cruising in style on the Tweed River. Equipped with a vivid imagination, on-board dining, fishing rods and bait, they

have named their cruiser for the nautical event 'The SS Minnow'. Joining the festivities will be the Qld GT Team including payroll, where the two Minnows will be connected with the 'walking of the plank'. The 'Skippers' on both Minnows will be the Program Managers and the 'crews' will be the GT.

\$3350 Cash Bonus For Businesses

Until 12th November 2010, businesses who employ a new apprentice in a selected trade industry are eligible to receive \$3350. This is a government initiative to help 'Kick start' businesses.

Limited offer..... so don't miss out.

Phone your local ON-Q Office **NOW!**
NSW (02) 6618 2888 Qld (07) 5587 6500

Our People

Lynn Blackwood has been with ON-Q GT for 6 years in Payroll. With 15 years experience in HR & payroll fields, Lynn is a great asset to the team! Some of her previous employers were; Impulse Airlines and Star City Casino so Lynn comes from a diverse background.

Lynn loves the opportunities that ON-Q provides jobseekers, and how the Apprentice/ Traineeship Program endeavours to place clients in their chosen career path or just to make them aware of various career options.

Lynn claims that the Group Training Payroll has been the biggest eye opener for her in regards to the number of awards and changes she has to cover for our Apprentices & Trainees across both states.

"I think Group Training is now in my blood. We seem to run on adrenaline sometimes." says Lynn who enjoys the diverse nature of her role & the flexibility that ON-Q offers. In her spare

time Lynn says she "Enjoys spending time with her beautiful son, eating out & catching up with friends. Oh! and the odd dance or two. I have a passion for Latin jive, so when I am eating out or catching up with friends, it always involves a bit of a dance".



Lynn Blackwood
Administration
Manager, Varsity Qld

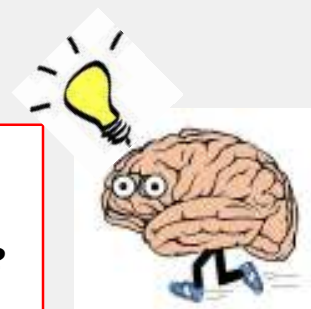


Kain McGarry
NSW Employment
Consultant

Kain has been an EC for ON-Q for the past 12mths, and brought with him 'cutting edge' customer service skills having managed a Telstra shop.

Kain understands what customers want, and is valued for his excellence in reliability, organisational skills and customer service. Having lived locally for more than two decades, Kain has rich local knowledge and understands the challenges faced by local businesses.

Enjoying his sports and leisurely weekends, this will change on the arrival of his first child in November.



Brain Teaser!

What is once in a minute, twice in a moment, and never in a thousand years?

Answer—page 4

Money Matters...

The ON-Q GT Payroll team have now breathed a huge sigh of relief after the exhausting process of implementing the Modern Awards for their Apprentices and Trainees. All at the same time as having to do Payment Summaries and the Year End processes...WOW! What a great effort by the GT Payroll Team.

We now have Shelly on board who joined the GT Program Payroll team at the end of June. Shelly is from the UK and has been in Australia for 4 years, commencing with ON-Q (just in time to assist with Modern Awards changes). Lucky for the payroll team, but perhaps not so lucky for Shelly.

Shelly reports that the UK do not really have an Award based Industrial system like Australia, and mainly operate under agreements.

All Modern award changes and Minimum Wage increments have now been processed. The payroll team look forward to the next couple of 'less hectic' months before gearing up for the busy Christmas period.

If you have any queries with your wages or invoices, please phone and chat to Lynn or Shelly on **07 5587 6566**.



Shelly and Lynn
GT Payroll Dept



Visit our website for current vacancies.

Apply today!

www.onqhr.com.au

Upcoming Events!

Youth Safe OH&S Field Officer Workshop
Ballina ON-Q Office
Thurs 28th October

GT NSW Association Annual Manager's Meeting Ramada Hotel-Ballina NSW

28th & 29th Sept

For Sale

Make an Offer....

Panasonic TDA Model TDA, IP Capable PBX
Ex ON-Q Office Stock in good working order
20-40 handsets ext;
Ph Greg Buckman on **02 6618 2888**

New Talents Join the Teams



Danie Quealy
New
Employment
Consultant for
Tweed Heads
and her
daughters
Ruby & May

Danie joined the ON-Q Apprentice/Traineeship Program Team in August. She brings with her vast experience in both administration and in Group Training (GT).

Previously working with ON-Q a few years ago and left to have her 2nd baby, Danie also worked for 7yrs with Sensis and has obtained a wealth of knowledge in sales and customer service.

Danie has been a stay at home Mum for the past few years, and is now keen to venture back into her familiar work roles.

A proud mum, Danie says "I have 2 beautiful wild girls that are very active and love life. They remind me of what life is all about. One is 2 and the other is 5."

Danie enjoys relaxing hobbies like reading, dancing and laughing.

Kristy Edwards joined the ON-Q Apprentice/Traineeship Program Team in August, and has vast experience in the recruitment arena in Gold Coast and Sth Brisbane. Her speciality is job matching clients with employers.

Based in the our Nerang office, Kristy will be working closely in developing employer relationships, and ensuring that the right jobs seekers are matched with the right employers.

Kristy has come to ON-Q looking for a new, exciting challenge, and to have a career not just a job.

Important in Kristy's life includes her fiancé and her favourite AFL team Hawthorn. Kristy also enjoys movies and eating out.

Kristy Edwards
New
Employment
Consultant for
the
Gold Coast



Employer of the Season



Vitality 4 Life based in Byron Bay, specialises in the distribution of products and resources. These range from juicers & water filters, to

soymilk makers, mineral supplements, through to food dehydrators and infrared saunas. Since founded in 1980 by Roger Atkins, Vitality 4 Life has grown

and now exports to Europe, NZ, & USA.

Evan Harding—ON-Q's Business Development Consultant introduced Nick Hunter EC and in marketing together their relationship with Vitality 4 Life developed. In a few mths there were 2 business trainees placed & 2 Disabilities Employment Services participants in their warehouse. Vitality is also looking to place 2 more trainees. ON-Q wishes to thank Vitality 4 Life for supporting the work of ON-Q & in recognising the value of traineeships and local skills.

'Tips' for Employers

Do You Have What It Takes To Be An Entrepreneur?

Tick what attributes you possess.

1. Imagination <input type="checkbox"/>	8. Risk-taker <input type="checkbox"/>
2. Organisation <input type="checkbox"/>	9. Foresight <input type="checkbox"/>
3. Awareness <input type="checkbox"/>	10. An Opportunist <input type="checkbox"/>
4. Energy <input type="checkbox"/>	11. Motivation <input type="checkbox"/>
5. Enthusiasm <input type="checkbox"/>	12. Passion <input type="checkbox"/>
6. Belief in yourself <input type="checkbox"/>	13. Curiosity <input type="checkbox"/>
7. Drive <input type="checkbox"/>	14. Commonsense <input type="checkbox"/>

ON-Q's Drive Time Jingle

The GT Program of ON-Q (Apprentice & Traineeships), is set to hit the 'airwaves' with its very own branded jingle and promotional message.

Toe tapping and memorable, the commercial will air on radio stations *Hot Tomato* 102.9 from the Gold Coast, and *ZZZFM* 100.9 in the Northern Rivers Region.

The LAUNCH is scheduled for 1st September, where the campaign will continue through to mid November. The latest promotional offers to help businesses will be advertised during breakfast and afternoon drive time, so tune in your radios stations and 'listen up'. Let us know what you think of our unique jingle and message.

What Your Score Means:

- 11-14** You are a natural entrepreneur.
- 7-10** You have what it takes to be an entrepreneur but find a mentor to inspire you.
- 3-6** You have some attributes of an entrepreneur but find a course to help you.
- Less than 3** You would work well in a team, but you are not a natural leader.

Answer to Brain Teaser - M